



## Student Volunteer Program FAQs

### When and where is the conference?

The conference will take place at the [Bombay Exhibition and Conference Center](#), Off Western Express Highway, Goregaon East, Mumbai, Maharashtra 400063, India, November 14-16. Visit our [website](#) for the full schedule.

### When does the program application close?

The application will close on September 30, 2018.

### When will I find out if I have been accepted or denied from the program?

Notifications about your application status will be shared on October 19, 2018.

### During the application submission, why does it mention a payment amount?

The payment method you selected was: "application in review". You will not be charged any payment. The amount of 11,800 INR is the value of the *free* benefits accepted that our system automatically calculates.

If student is accepted, we will remove the "review" and you will attend for complimentary in exchange of your 5-hour voluntary service.

If the student is not accepted, we will remove the "review" and allow him/her to attend as paid attendee with a special discount if they desire.

### Do I have to submit a copy of my I-Card?

Yes, the program is open *only* to any college/university students in undergraduate or graduate programs. We must confirm you are actively enrolled in a college/university.

### Do you offer any travel or accommodations assistance?

Unfortunately, we do not offer any assistance for students for travel or accommodations to attend or volunteer for Greenbuild India.

### What do I wear to Greenbuild India?

Business casual attire is appropriate for the conference. While attending educational sessions or workshops, or during plenary sessions, please turn off or set your mobile phone to "silent" as a courtesy to speakers and to other attendees. *During your shift you will be required to wear your volunteer shirt.*

### What do I need to bring with me?

In order check into the Volunteer Student Desk, your I-Card will be necessary as a form of identification.

### Can I attend Greenbuild India events and educations before or after my Volunteer shift?

You may attend conference sessions before completing your 5 hours, as long as they do not conflict with your scheduled volunteer shift times. If you plan to attend a session before any of your shifts have begun, *you will need to collect your conference badge at the Student Volunteer Desk, NOT the main registration area.*

### What if I do not complete my full five hours of volunteer service but still attend Greenbuild India?

You will be charged the price of a 2-day conference pass.

### Where is the Student Volunteer Check-in Desk?

The Student Volunteer Check-in Desk is located in the Bombay Convention & Exhibition Center in Hall 7A adjunct to the General Registration Area. The Student Volunteer Desk hours are: Thursday, November 15: 7:30 AM – 19:00 and Friday, November 16: 7:30 AM – 19:30.

**What time does the Student Volunteer Check-in Desk open?**

The Student Volunteer Check-in Desk opens at 7:30 each day in the Hall 7A.

**Can one of my friends or classmates attend Greenbuild India?**

Yes, for any college students that are interested in attending the conference, we will have onsite registration and registration is still open at the welcome desk – please invite your fellow friends and classmates! We offer college students a full conference passes at a discounted rate. Please contact us for more details at [greenbuildindia@usgbc.org](mailto:greenbuildindia@usgbc.org).

**What day and time is my shift?**

In your acceptance email, we will provide you will details on your shift time and date. You must arrive 15 minutes prior to your shift starting at the Student Volunteer Desk. Please remember, the benefits you receive are in exchange for 5 hours of volunteering.

**What are my benefits?**

Free *Full* Conference Pass which includes access to Plenary Sessions, Exhibit Hall, Conference Education Sessions, Women in Green Luncheon, Greenbuild Celebration, Credentials, Education Guide, Expo Hall Guide, Lunch, and Volunteer T-Shirt

**When is the opening plenary and who is speaking?**

*Thursday, November 15*

Our keynote speaker will be announced soon.

**When and what is the Women-in-Green Power Luncheon? (women only event)**

*Friday, November 16*

This year, Greenbuild India will host our inaugural Women in Green Power Luncheon, where we will celebrate the women in our industry who have emerged as great sustainability leaders and their legacy in shaping the green building movement. We will also bring together new leaders in the movement to encourage and inspire, to mentor and motivate.

**Can I attend the Women-in-Green Power Luncheon?**

We highly encourage our female student volunteers to participate in this inspiring program and to represent the voice of the youth and tomorrow's leaders.

**When is the closing plenary and who is speaking?**

*Friday, November 16*

Our keynote will be will be announced soon.

**Where can I find out more about the education sessions topics and times?**

This information is available on our website under the tab: [Education Sessions](#). We highly encourage you to look at the education sessions we will offer so you can pre-determine which education sessions you would like to attend based on your interest.

**How can I best utilize my time on the Exhibition Floor?**

We suggest you spend some time on the Exhibition Floor to learn about the different companies, products, and organizations who are engaged in greening buildings and the built environment.

**Where can I get my Certificate of Participation in the Greenbuild India Student Volunteer Program?**

At the end of your shift, when you are checking out at the Student Volunteer Desk, the representative will verify the completion of your 5-volunteer hours. After confirming, our team will email your signed certification within 2 weeks post-show.

**Where can I get my Certificate of Education Credits for Education Sessions attended?**

First, in your registration application you should share your GBCI number. If you do not have a GBCI number, follow the link in the registration and create it. When attending education session, be sure to have your badge scanned as you enter. Your credit will automatically be reported to GBCI for credits. For a certificate, email [greenbuildindia@usgbc.org](mailto:greenbuildindia@usgbc.org) following the conference and we will provide a digital certificate for your records.

**How can I reduce my environmental impact at Greenbuild India 2018?**

Here are a few things that you can do to reduce your impact at the show: Bring a reusable water bottle or coffee mug; take public transportation, and properly dispose of your waste using recycling and compost receptacles.

**What if I have more questions?**

Please email us at [greenbuildindia@usgbc.org](mailto:greenbuildindia@usgbc.org).